

Success Story Worksheet



Date Submitted:

1/20/2015

County/Area/Tribe:

Buffalo

Goal Area:

- ☒ Cessation
- ☐ Disparate Populations
- ☐ Secondhand Smoke Exposure
- ☐ Youth Prevention

Individuals/Target Audience:
(who this happened to)

The consumers of Region 3 Behavioral Health Services.

Setting:
(Where and when this took place)

During intake meeting between Professional Partner staff and consumer. Professional Partners coordinates services to young adults’ ages 18-26 who experience behavioral health needs.

Conflict:
(obstacle, barrier or problem)

No conflict

Action:
(what happened)

One of the Professional Partners at Region 3 saw the Buffalo County Tobacco Free Coordinator going (Jenny) through the quit line supplies in her office. The Professional Partner asked is she could have a couple of the tear away booklets for the quit line. Jenny asked the Professional Partner what she uses them for and she told her that when she meets with consumers she gives them the quit line information if they are tobacco users. She said the consumers really appreciate the resource.

Outcome(s):
(measurable or concrete evidence of change)

It is a great resource and something that the consumer can have and take with them on the initial intake process.

Relevance:
(how this story helps us demonstrate need or measure success)

This is a success for our consumers of Region 3. A lot of the time they don't know the quit line exists so to have the card and a resource on your first meeting is a big deal. Having the quit line information is also nice for our Professional Partner. She said it is always a question that they talk about with the consumers and now she has tools and resources to hand out. It's a win win for both the consumer and the professional partner.